

Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

Yes, Applicant as a non-dominant competitive carrier requests a waiver of Part 710, Part 735, and Part 735.180 of the Commission's rules. To reduce the economic burdens of regulation of Applicant, which only provides competitive services, the Commission should afford Applicant the same regulatory flexibility in offering such services as the Commission has extended to competitive carriers currently authorized to provide services in the state of Illinois.

In addition, Applicant respectfully requests permission pursuant to 83 Ill. Adm. Code Part 250, to maintain its books and records out of state at Calpoint, LLC, 11755 Wilshire Boulevard, Suite 1450, Los Angeles, CA 90025, Applicant's (Calpoint, LLC is the parent of Calpoint (Illinois), LLC) headquarters. Grant of this request will permit Applicant to utilize the space, facilities, and experienced administrative personnel of its parent company, which will be both cost effective and administratively more advantageous to Applicant than if it were required to keep its books and records in Illinois. Upon written notice by the Commission, Applicant will produce all books and records at such time and place as the Commission designates.

2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?

To the extent Applicant offers these services it will comply with all applicable rules and regulations.

3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?

Yes, Applicant will comply with Part 705 of the Commission's rules.

4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?

Applicant has requested a waiver of Part 735 of the Commission's rules.

5. Who will provide customer repair service for your company?

Applicant will either provide customer repair service, or it will utilize the customer repair services offered by other companies, including those companies from which Applicant leases facilities.

6. How many people does the company employ?

Calpoint, LLC currently has seven employees. It intends to have a staff of 25 to 30 employees within the next 60 days. Calpoint, LLC intends to hire more personnel as the need arises.

7. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?

Yes. _____

8. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

Yes. _____

9. Does your company plan on filing to become an Eligible Telecommunications Carrier?

No. _____

10. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier?

Yes. _____

11. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?

Yes. _____

12. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?

To the extent that Applicant offers these services it will comply with all applicable rules and regulations.

13. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

Applicant will not provide resold services. All services offered by Applicant will be facilities based.

14. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?

Yes. _____

15. How does your company plan to solicit customers once it begins to provide local service?

Applicant plans to solicit customers via commercial advertising and direct sales.

16. Has your company provided service under any other name?

No. _____

17. Have any complaints or judgements been levied against the company? (Instate, out-of-state, or FCC).

No. _____

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?

Initially, Applicant will only be providing service to other carriers, which serve end users. Nonetheless, Applicant will ensure that its network is capable of transmitting 911 traffic. At such time as Applicant begins to offer service directly to end users, Applicant will further ensure that 911 traffic is handled in accordance with Part 725 and the Emergency Telephone System Act.

2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service?

Yes.

3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers?

Yes, when local exchange services are provided.

4. Who will be responsible for building and maintaining the 911 database for your local exchange customers?

Applicant will coordinate with the incumbent local exchange carrier or other carriers to ensure that the 911 database is maintained for local exchange service customers when local exchange services are provided.

5. How often will your company update the 911 database with customer information?

Applicant will update the 911 database with customer information on a daily basis when Applicant provides local exchange services.

6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge?

Applicant will not provide resold services. All services offered by Applicant will be facilities based.

7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system?

Currently, Applicant does not have procedures in place for the transitioning of the 911 surcharge collection and disbursement to the local 911 system, but to the extent that Applicant provides local exchange service to end user customers it will outsource this requirement to ensure that the proper procedures are in place.

8. Will your company's proposal require any network changes to any of the 911 systems?

No.

9. Will your company be able to meet the requirements specified under Part 725.500(o) and

725.620(b) for the installation of call boxes?

Prior to the provision of local exchange service, Applicant will ensure that it will comply with all requirements specified under Part 725.500(o) and 725.620(b).

10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future?

At this time Applicant does not plan to file for a waiver of Party 725.500(o) and 725.620(b).

Financial Questions for Applicants Seeking Local Exchange Service Authority

1. (Answer if requesting waiver of Part 710) What circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

Applicant is a non-dominant competitive services provider and as such should be afforded the same regulatory flexibility the Commission has extended to other competitive carriers currently authorized to provide competitive service in Illinois.

2. Will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")?

Yes.

3. Will applicant's accounting system provide an equivalent portrayal of operating results and financial condition as the USOA?

Yes.

4. Will applicant's accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies?

Applicant's accounting procedures, at a minimum, will maintain uniformity in substantive results as among similar telecommunications companies.

5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes?

Yes.

6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns? What specific accounts or sub-accounts provide this data?

Applicant has been in existence less than two months. Therefore, it is in the process of putting its accounting system in place. When Applicant completes this process, it will track revenue by product type and location. Thus, Applicant's accounting system will be able to provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns.

7. If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver?

Yes.

8. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?

Yes.

9. Please attached a copy of applicant's chart of accounts.

Applicant is not currently operating, however, Applicant has developed a proposed chart of accounts, which it plans to use when it initiates operations. Applicant's proposed chart of accounts is attached as Exhibit F.

Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority

1. Will customers have the ability to sign up with any long distance company they choose?
2. Will customers have the ability to use dial around long distance companies?
3. Does the applicant have interexchange authority in Illinois? If yes, please provide the docket number.
4. Will customers have access to the Illinois Relay Service?
5. Will customers be able to make 1-800 calls for free?
6. Will the Company offer operator services?
7. Please describe how applicant plans to collect the monthly fee to be paid in advance.
8. Will customers' monthly bills show a breakdown of services, features, surcharges, taxes, etc.?
9. Will customers pay an installation fee? If yes, will payment arrangements be offered for the installation fee?
10. Will telephone service be in the Company's name or the customer's name. If in the Company's name how will information appear in data bases, such as 9-1-1, directory assistance, etc.?
11. Will applicant offer prepaid service as a monthly service or as a usage service?
12. Will applicant provide a warning when the remaining value of service is about to cease?
13. Is the customer given more than one notice of the remaining value of service?
14. How much advance notice is given to the customer of the remaining value of service?
15. If the customer is in the middle of a call will they be disconnected when the remaining value of service has expired?
16. Has the customer been made aware of potentially being disconnected during a call when the remaining value of service expires?
17. When does the timing of a call start?
18. If the person called does not answer, is any time deducted from the customer's account?
19. Will there be any other instances in which the Company would disconnect a customer, other than running out of prepaid time?
20. When a customer runs out of time is their phone immediately disconnected or on suspension? (Will they still be able to receive calls?)
21. Are applicant's services available to TTY callers?

22. How will the applicant handle a complaint from a customer who disputes the amount of time used or remaining?
23. The Public Utilities Act requires a local calling area that has no time or duration charges. How will the Company define each customer's untimed local calling area?